

FAX

MAIL BOXES ETC.

Date: 1-7-02

Fax: 1-202-307-1454

To: John Achcroft

Company:

From: Brian Kilgore

Phone:

Re: Microsoft Settlement

Total Pages (including cover page): 2

☐ Urgent☐ For Review☐ Please Reply

Comments:

MAIL BOXES ETC.

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21011 Maplewood Avenue
Rocky River, OH 44116
January 3, 2002

Attorney General John Ashcroft
U.S. Department of Justice
950 Pennsylvania Avenue, NW
Washington, DC 20530-0001

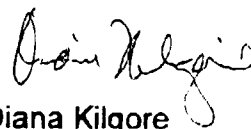
Dear Mr. Ashcroft:

I am writing to express my support for the settlement that was reached in the Microsoft antitrust case, which I consider to be very reasonable. Microsoft must now make significant changes in its business model, such as uniform prices for hardware dealers, and provide more information to competitors. Further litigation at this point is a waste of money and serves only to hobble a company that some consider too successful.

As part of the settlement, Microsoft will have to share information making it easier for competitors to use non-Microsoft software with the Windows program. This includes disclosure of various interfaces internal to the Windows operating system. The settlement will result in more options for consumers as well as more access for competitors.

I hope you will see fit to approve the settlement and allow everyone involved to get back to the computer business.

Sincerely,



Diana Kilgore